



NEW Landscape/Irrigation Request System

1 message

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Willowbend Homeowner,

This is your introduction to the Juniper Sync Landscape system which replaces our former system with LMP Landscaping. Juniper purchased LMP.

This system is for Landscaping and Irrigation issues. Anything else should go to Sentry.

Please connect to the following: <https://www.junipersync.com>

Click on the "create account" green button on the top right side of the screen. You need to create an account before you can request any landscape or irrigation service. They will ask for your relevant information including name, email, phone and address. As you key in your address, a "suggested address" will pop-up below, please click on the address they suggest. The two addresses may look the same, but please click on the address they suggest. That will allow Juniper to map to your exact address via a google map.

Juniper will send an email to you, requesting you to "activate" your account. This is a simple process. You now have access to enter your request.

You then have two options:

- 1) Request Information - inquire about schedules, days of service, and more.
- 2) Create Ticket - request landscape or irrigation assistance for your home.

Juniper highly suggests you include at least one photo of the area in question. This will help them understand the issue at hand. You can follow the entire process of ticket completion from start to finish. You also can call them at 239-561-5980.

Juniper will send an email to you confirming your request was received. They have assured us the support team is now fully staffed to service Willowbend's Landscaping and Irrigation requirements.

Happy New Year.

Steve Miller
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